

BEFORE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
COLUMBIA, SOUTH CAROLINA

HEARING # 14-11401

JANUARY 8, 2014

10:00 A.M.

DOCKET NO. 2013-309-T:

TIMELESS INTERIORS MOVERS LLC - Application for a Class E (Household Goods) Certificate of Public Convenience and Necessity for Operation of Motor Vehicle Carrier

**TRANSCRIPT OF TESTIMONY
AND PROCEEDINGS**

COMMISSIONERS PRESENT: G. O'Neal HAMILTON, *CHAIRMAN*, Nikiya M. 'Nikki' HALL, *VICE CHAIRMAN*; and COMMISSIONERS Elizabeth B. 'Lib' FLEMING, Swain E. WHITFIELD, AND Brent L. MCGEE
ADVISOR TO COMMISSION: B. Randall Dong, Esq.

STAFF: Jo Elizabeth M. Wheat, CVR-CM/M-GNSC, Court Reporter

APPEARANCES:

ROBERT D. COBLE, ESQUIRE, representing the Applicant, TIMELESS INTERIORS MOVERS LLC

COURTNEY DARE EDWARDS, ESQUIRE, representing the SOUTH CAROLINA OFFICE OF REGULATORY STAFF

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

101 EXECUTIVE CENTER DRIVE
COLUMBIA, SC 29210

Post Office Box 11649
COLUMBIA, SC 29211

WWW.PSC.SC.GOV

I N D E X

	<u>PAGE</u>
<u>OPENING MATTERS</u>	3
 <u>TESTIMONY OF JOSEPH C. NEHILA</u>	
Direct Examination by Mr. Coble.....	5
Hearing Exhibit 1 marked/received [Bill of Lading and proposed tariff].....	13
Examination by Commissioner Whitfield.....	15
Examination by Commissioner Fleming.....	16
 <u>TESTIMONY OF DAWN HIPP</u>	
Direct Examination by Ms. C. Edwards.....	18
Hearing Exhibit 2 marked/received [18 photographs taken during inspection of Applicant's premises and equipment].....	22
Examination by Commissioner Whitfield.....	25
Examination by Commissioner Fleming.....	26
 Motion by Vice Chair Hall.....	27
 <u>REPORTER'S CERTIFICATE</u>	29

P R O C E E D I N G S

1
2 **CHAIRMAN HAMILTON:** Please be seated. We'll
3 call the hearing to order and we'll ask Attorney
4 Dong to please read the docket.

5 **MR. DONG:** Mr. Chairman, other members of the
6 Commission, this matter comes before the Commission
7 by way of Docket No. 2013-309-T, the Application of
8 Timeless Interiors Movers, LLC, for a Class E
9 (Household Goods) Certificate of Public Convenience
10 and Necessity for operation of a motor vehicle
11 carrier.

12 Please take notice that a hearing on this
13 matter has been scheduled to begin at 10 a.m.,
14 Wednesday, January 8, 2014, before the Commission
15 in the Commission's hearing room at 101 Executive
16 Center Drive, Saluda Building, Columbia, South
17 Carolina.

18 Mr. Chairman and other members of the
19 Commission, the docket is in order.

20 **CHAIRMAN HAMILTON:** Thank you, very much, Mr.
21 Dong.

22 Who represents Timeless Interiors Movers LLC?

23 **MR. COBLE:** Mr. Commissioner, I'm Bob Coble,
24 with Nexsen Pruitt, and I'm here with Joe Nehila,
25 who represents Timeless, who works for Timeless.

1 **CHAIRMAN HAMILTON:** Happy to have you.

2 Who represents ORS?

3 **MS. C. EDWARDS:** Mr. Chairman, Courtney
4 Edwards, on behalf of ORS. And today with me I
5 have Dawn Hipp, who will be testifying. And also a
6 familiar face: George Parker is back with us, and
7 we're glad to have him.

8 **CHAIRMAN HAMILTON:** Happy to see our fearless
9 driver.

10 **MR. PARKER:** Thank you, sir. I appreciate all
11 the prayers and concerns that I've gotten over the
12 past couple of months. I'm fortunate to be here.

13 **CHAIRMAN HAMILTON:** It looks like you're
14 mending pretty well. We're real proud of that.

15 **MR. PARKER:** I do not own a four-wheeler
16 anymore.

17 **CHAIRMAN HAMILTON:** I saw one for sale.

18 [Laughter]

19 **MR. PARKER:** Probably mine.

20 [Laughter]

21 **CHAIRMAN HAMILTON:** Thank you, very much.
22 Appreciate it.

23 Mr. Coble, if you would please call your
24 client?

25 **MR. COBLE:** We would ask Joe Nehila if he

1 would take the stand and be sworn in.

2 [Witness sworn]

3 THEREUPON came,

4 **J O S E P H C A R L N E H I L A ,**

5 called as a witness on behalf of the Applicant, Timeless
6 Interiors Movers, who, having been first duly sworn, was
7 examined and testified as follows:

8 **DIRECT EXAMINATION**

9 **BY MR. COBLE:**

10 **Q** Please state your name and address.

11 **A** Joseph Carl Nehila. And 221 Callawassie Drive, Okatie,
12 South Carolina 29909.

13 **Q** Mr. Nehila, you, in consultation with all the staff
14 involved, you prepared testimony and have written it
15 out, have you not?

16 **A** That is correct.

17 **Q** Would you please read that testimony at this time?

18 **A** I will. This is testimony which we prepared based on
19 the advice from the Office of Regulatory Staff, the
20 visitor -- the inspector -- and I'm just going to go
21 ahead and read it all.

22 **CHAIRMAN HAMILTON:** Yes, sir.

23 **WITNESS:** My name is Joseph Nehila, and I'm
24 general manager of Timeless Interiors/Hilton Head,
25 the operations arm of Timeless Interiors.

1 Timeless Interiors is a business that has been
2 open for approximately the last 14 years, serving
3 the Beaufort County area with their home furnishing
4 needs. We've developed an expertise, through
5 moving our own merchandise and setting up homes for
6 sale with staged furnishings and accessories. Our
7 scope of operations in this capacity has been from
8 New Jersey to Florida, while specifically focused
9 on Hampton, Jasper, and Beaufort Counties. We're
10 seeking a Class E household-goods mover license for
11 intrastate South Carolina moves within Hampton,
12 Jasper, and Beaufort Counties.

13 This is to the business and business plans
14 portion: Our moving business is intended primarily
15 to address the needs of Timeless Interiors/Hilton
16 Head clients. Timeless Interiors Movers will
17 receive referrals from the furniture store
18 business. We plan to specifically address the
19 needs of clients who are moving from one location
20 to another in the Bluffton/Hilton Head area, whose
21 homes we're also staging. Through this referral-
22 based program, we will build a reputation as a
23 moving service which can extend outwards.

24 In addition, we will develop a website
25 property connected to our main website and list

1 ourselves through local and online listing
2 services. By developing from our pre-existing
3 customer base, we can develop the reviews necessary
4 to become a prominent mover in our region.

5 The primary focus will be on the residential
6 marketplace. We hope to expand our customer base
7 methodically to ensure a high-quality service.
8 Timeless Interiors has connections to realtors,
9 homebuilders, and others throughout Hampton,
10 Jasper, and Beaufort Counties, and hopes, in time,
11 to employ additional individuals. In the meantime,
12 Timeless Interiors Movers will be at liberty to
13 lease personnel and equipment resources from
14 Timeless Interiors/Hilton Head.

15 Timeless Interiors/Hilton Head is currently
16 building a 52,000-square-foot headquarters on
17 Bluffton Parkway in Bluffton, South Carolina. We
18 have a line of credit with Ameris Bank, in addition
19 to a strong financial and operational track record.
20 Timeless Interiors Movers owns no equipment or
21 assets. Timeless Interiors/Hilton Head has
22 earmarked one of four vehicles for lease to
23 Timeless Interiors Movers. We have a staff of six
24 warehouse technicians.

25 To the matter of experience and business

1 standing: Timeless Interiors/Hilton Head has been
2 delivering furniture and household goods for better
3 than 10 years. Employees have owned or managed
4 moving companies and crews, as well as furniture
5 delivery crews, before their employment with
6 Timeless Interiors/Hilton Head. Our foreman has
7 been responsible for installing our home stagings
8 for hundreds of home setups and takedowns, and we
9 have a superior reputation for customer service and
10 dependability.

11 There are no outstanding court orders or
12 judgments against Timeless Interiors Movers or
13 myself.

14 We have acquainted ourselves with the rules
15 and regulations governing the Class E license for
16 moving household goods. We will abide by the
17 regulations governing employees, insurance, bills
18 of lading, tariffs, leasing, and any and all others
19 related to operations and compliance.

20 Timeless Interiors Movers does not hold any
21 other certificates or licenses for moving services.
22 We have not conducted any proscribed actions and
23 have no complaints filed with any organization
24 against us, to the best of my knowledge.

25 To the matter of publications: Timeless

1 Interiors Movers published notification in all
2 applicable papers and mediums. We have available
3 certified copies and documentation of the same.

4 To the matter of insurance: We are aware and
5 have received an insurance quote from Berkshire
6 Hathaway Insurance for Timeless Interiors Movers.
7 Upon approval of our Class E license, we will
8 execute an insurance policy, and have proof of the
9 same here today. Our quote for insurance has been
10 provided based on a \$1 million policy, although our
11 minimum for nonhazardous materials at a 10,000-plus
12 GVWR range is 750,000. We are also aware of our
13 responsibility to carry cargo insurance in the
14 amount of \$2500.

15 Financial statement: There've been no changes
16 to the financial statement submitted during our
17 application process. Timeless Interiors Movers
18 holds no assets, but will lease Timeless
19 Interiors/Hilton Head's assets.

20 To the matter of the rate schedule: Timeless
21 Interiors Movers set its rate schedule based on
22 prevailing rates in the Hilton Head, Bluffton, and
23 Savannah market. Again, we will not do interstate
24 moves but use Savannah as a benchmark for rates for
25 ourselves due to the proximity.

1 We will only use the rates provided to the
2 Commission during the application process for our
3 moving services. Our schedule of tariffs clearly
4 lays out transportation costs, the rate for
5 straight time for men, men with a vehicle,
6 additional labor hours, minimum charges, bulky item
7 charges, and discounted rates. Timeless Interiors
8 Movers will not move pianos and has no surcharge
9 for stairs. I recognize that we can only provide
10 estimates based off the tariffs provided to the
11 Commission and we are not at liberty to provide
12 fixed quotes.

13 To the matter of employees: Our company
14 currently employs approximately 30 employees,
15 although only a handful will be used for Timeless
16 Interiors Movers. Timeless Interiors Movers will
17 benefit from free lead generation through our
18 office, sales, and design staff. Timeless
19 Interiors/Hilton Head's receptionist will double as
20 the receptionist for Timeless Interiors Movers.

21 We have no current plans to add staff but
22 will, according to need. Six employees will be
23 used as primary subcontractors or leased labor for
24 the purpose of attending to moving services. These
25 individuals are provided with training on moving

1 furniture and household wares as a part of their
2 day-to-day responsibilities supporting Timeless
3 Interiors/Hilton Head home-staging and design
4 services. Timeless Interiors has no written
5 training booklet, but is in the process of
6 preparing one specific for Timeless Interiors
7 Movers, upon licensing.

8 To the matter of territory: We understand
9 that we are only at liberty to originate moves in
10 the counties of our license. We understand that
11 the Commission must approve any and all changes to
12 territory, tariff, or any other business operation
13 items.

14 I believe there's a specific and exigent need
15 for our service in the area. We're asked regularly
16 to provide moving services and called to ask if we
17 provide such services, as well. Due to licensing
18 restraints, we have been forced to turn down this
19 business and indicate we provide no such services
20 to the public.

21 I might add, as a matter of interest, that the
22 inspector who came to visit us said that he's
23 pulled over our trucks a number of times with the
24 purpose of determining whether or not we have, in
25 fact, been moving household wares, and he's been

1 satisfied that we have not been moving household
2 wares.

3 According to the Governor's comments at the
4 State of the Region Address recently, the
5 lowcountry is the fastest growing area of South
6 Carolina. Bluffton managed to have its first
7 billion-dollar company move its headquarters into
8 our area this past year, and their operations are
9 growing rapidly. Likewise, our area has seen a
10 steady rise in real estate transactions over the
11 past years and property value, as attested to in
12 our actual business through Timeless Interiors/
13 Hilton Head.

14 To the matter of equipment: Timeless
15 Interiors Movers intends to lease a 2006 Ford
16 conventional-cab box diesel vehicle sized at 26,000
17 pounds. We're willing to provide safety
18 certifications and can affirm South Carolina
19 transport police will complete the safety checks
20 necessary for the licensing.

21 We maintain our fleet by using two of our
22 employees for tracking maintenance. We have a log
23 for tracking the maintenance and attend to any
24 potential issues immediately. With a need for
25 using our trucks for delivering furniture, they

1 must always be in good standing, working, clean,
2 and reliable.

3 Finally, to the matter of the bills of
4 lading: Timeless Interiors intends to provide
5 bills of lading for each move conducted by our
6 company. We have an exemplar of our document. Our
7 primary business model will be to use labor hours
8 and vehicles for use for a bill of lading, as well
9 as mileage and keeping it simple. Therefore, the
10 process should be very simple for our employees
11 during the training process.

12 And that's all that I have of the written
13 testimony. Thank you.

14 **MR. COBLE:** Mr. Chairman, we would like to
15 hand up two documents we would like, after --

16 **CHAIRMAN HAMILTON:** Very good.

17 **MR. COBLE:** -- the discussion we had, to
18 introduce into evidence. One is a bill of lading
19 and the other is the proposed tariff.

20 **CHAIRMAN HAMILTON:** We can make those a
21 composite, Exhibit 1, and that will be entered into
22 the record.

23 [WHEREUPON, Hearing Exhibit No. 1 was
24 marked and received in evidence.]

25 <

1 **BY MR. COBLE:**

2 **Q** Joe, just to -- I believe they've been entered into
3 evidence, but just to document, you have before you a
4 tariff; is that correct?

5 **A** I --

6 **Q** We just handed it up.

7 **A** I do. I do have both documents: the tariff document,
8 as well as the bill-of-lading document.

9 **Q** And these are both documents that the staff asked you to
10 provide, and you have them here today?

11 **A** That is correct. And these are also the documents that
12 we submitted previous to the --

13 **Q** And we would like them, as they have been, entered in as
14 evidence.

15 **A** That's correct.

16 **MR. COBLE:** Mr. Chairman, that's all we would
17 have.

18 **CHAIRMAN HAMILTON:** Thank you, very much.

19 **ORS?**

20 **MS. C. EDWARDS:** Mr. Chairman, I have no
21 questions for the witness.

22 **CHAIRMAN HAMILTON:** Commissioners?

23 **COMMISSIONER WHITFIELD:** Mr. Chairman.

24 **CHAIRMAN HAMILTON:** Commissioner Whitfield.

25 **COMMISSIONER WHITFIELD:** Thank you, Mr.

1 Chairman.

2 **EXAMINATION**

3 **BY COMMISSIONER WHITFIELD:**

4 **Q** Good to have you with us, Mr. Nehila.

5 **A** Thank you.

6 **Q** I'm happy to hear that ORS officers found you were in
7 compliance. Often we have applicants that have come in
8 here that have been found doing something else and have
9 to come before us after the fact, so, glad to hear that
10 and want to commend you for that, for following the
11 rules and regulations. Couple of quick questions. I
12 noticed on your insurance quote your total premium
13 amount -- and I know that's an estimated premium. But
14 if granted authority, does that premium amount include
15 your liability coverage, as well? I don't see that on
16 the breakdown.

17 **A** Thank you for asking. Yes, we do have, in fact, a quote
18 from Berkshire Hathaway, and it does include liability,
19 as well as all the other pieces -- medical, physical
20 damage, et cetera. All the relevant pieces of insurance
21 are covered in the quote.

22 **Q** And, again, if granted authority, do you -- and these
23 are -- you've got good limits on here of 50,000. Do you
24 intend to go with that limit, if granted authority?

25 **A** We do intend on carrying larger limits, and I believe

1 that 50,000 is our mark. We carry furniture and
2 household wares regularly that have been purchased at
3 our store, and we know what the replacement value of
4 those items is, and we don't want to carry the lowest
5 possible limit because then we would be forced to pay
6 the difference out of pocket.

7 **Q** I'm glad to hear you say that. So you do intend to
8 stick with what you have here, if certificated.

9 **A** Yes, sir.

10 **COMMISSIONER WHITFIELD:** All right. Thank
11 you, Mr. Chairman.

12 **CHAIRMAN HAMILTON:** Commissioners, do we have
13 any other questions?

14 **COMMISSIONER FLEMING:** Yes, Mr. Chairman.

15 **CHAIRMAN HAMILTON:** Commissioner Fleming.

16 **EXAMINATION**

17 **BY COMMISSIONER FLEMING:**

18 **Q** So I'm just curious, you decided to get into the home
19 moving business because of the clients you have, and
20 their requesting, if they change living locations or
21 housing locations? Is that how you got into wanting to
22 get into the moving business?

23 **A** That's correct. We -- our overall business strategy is
24 obviously to open up lines of revenue that are within
25 our expertise, and we view moving to be within an

1 expertise that we've developed through the home-staging
2 process. And as I believe many of the Commission are
3 aware, in the lowcountry -- in the Bluffton and Hilton
4 Head area -- people very frequently participate in
5 what's considered the property ladder and move homes
6 regularly, every five years or so. When we have clients
7 that we work with for 30 and 40 years, those individuals
8 end up swapping homes a number of times, and constantly
9 come and ask us if we'll move them. And, unfortunately,
10 we've been forced to turn that business away.

11 **COMMISSIONER FLEMING:** Okay, thank you.

12 **CHAIRMAN HAMILTON:** Any other questions?

13 [No response]

14 Mr. Nehila, I'd like to congratulate both you
15 and Mr. Coble for the presentation and for the
16 preparation that you've made. I believe this is
17 the first time that we haven't had questions from
18 ORS --

19 [Laughter]

20 -- on an application. So you did an excellent
21 job.

22 **WITNESS:** Thank you.

23 **CHAIRMAN HAMILTON:** Do we have any other
24 matters for the Commission at this time? Motion?

25 Okay, ORS, you ready to start?

1 **MS. C. EDWARDS:** I'm sorry, Mr. Chairman. I
2 didn't catch that.

3 **CHAIRMAN HAMILTON:** Okay. I said -- okay.
4 You can be excused, Mr. Nehila.

5 **WITNESS:** Thank you.

6 [WHEREUPON, the witness was excused.]

7 **MS. C. EDWARDS:** Mr. Chairman, ORS calls Dawn
8 Hipp to the stand.

9 **CHAIRMAN HAMILTON:** Thank you.

10 [Witness sworn]

11 THEREUPON came,

12 **D A W N H I P P ,**

13 called as a witness on behalf of the South Carolina Office of
14 Regulatory Staff, who, having been first duly sworn, was
15 examined and testified as follows:

16 **DIRECT EXAMINATION**

17 **BY MS. C. EDWARDS:**

18 **Q** Ms. Hipp, would you please state your full name,
19 business address, and occupation?

20 **A** Certainly. Good morning. My name is Dawn Hipp. I'm
21 the director of Transportation for the Office of
22 Regulatory Staff, and we're located at 1401 Main Street,
23 Suite 900, here in Columbia.

24 **Q** And as part of your duties as the director of
25 Transportation, have you reviewed the Class E

1 Application submitted by Timeless?

2 A Yes, I have.

3 Q Have you found the Application to be in order?

4 A I have.

5 Q And the Applicant filed a revised bill of lading and
6 tariff sheet. Have you had an opportunity to review
7 those documents?

8 A We did. We worked closely with the Applicant on the
9 development of each document. I went through several
10 revisions, and have reviewed what has been presented to
11 you today and find that it meets your requirements.

12 Q And, Ms. Hipp, did you perform an inspection of the
13 Applicant's vehicle and place of business?

14 A I did not. However, George Parker, the program manager
15 of our Transportation Department, did conduct that
16 inspection, and he reports directly to me.

17 Q When was that inspection performed?

18 A It was performed on September 16th of this year.

19 Q 2014 or 2013?

20 A I'm sorry. 2013. I still can't get that correct.

21 Q Were any photographs taken at the location, of the
22 equipment and place of business?

23 A Mr. Parker did take 18 photographs of the vehicles that
24 were presented to us on the date of the inspection, and
25 we have handed those up to you as an exhibit.

1 Q Ms. Hipp, at this time, can you go through the 18
2 photographs that you just identified, and go through the
3 contents of each picture?

4 A I certainly can. Okay. On page one, as I said, George
5 had been presented with two vehicles on the day of our
6 inspection, and, as Mr. Nehila had indicated, one of
7 those vehicles will be the one they have selected for
8 their moving services, so we did inspect that vehicle.
9 You can see the exterior of the vehicle is in good
10 working order and also labeled clearly with the
11 business. They will be adding, of course, their
12 certificate number, when and if approved by the
13 Commission.

14 Photo two is of the exterior of the second vehicle
15 that we reviewed, and this is similarly marked and was
16 in good operating condition from the exterior.

17 Exhibit_[sic] three is just to document that one of the
18 vehicles -- the GMC -- does have a DOT number, and we
19 provided that DOT number to you.

20 Page four is a picture of the interior of the
21 vehicle, and you can see that it's in good working
22 order. It's a moving truck, so you're not going to be
23 able to eat off the floor of it, but it does meet our
24 standards and looks to be in good operating condition.

25 Page five is a picture of the front tire of one of

1 the vehicles. You can see that the tire is in good
2 operating condition, as well.

3 Page six is a review of the rear tires of one of
4 the vehicles, and those were found to be in good
5 operating condition at the time of their inspection.

6 Page seven is the interior of one of the vehicles,
7 the box of the vehicle. You can see that they've got
8 some equipment tucked up in the top, and that it is in
9 good operating condition, as well.

10 Page eight is the photo of the rear tires of one of
11 the vehicles, shown to be in good operating condition.

12 Same with page nine. That's the front tire of one
13 of the vehicles.

14 We tend to look at tires a lot, as you can tell.
15 You see a lot of pictures of those. It's important that
16 the treads are decent, so that we know that they are
17 maintaining their vehicles, and page 10 documents that.

18 Page 11 is the DOT number of the second vehicle,
19 for your review.

20 Page 12 is some more tires, and those look good, as
21 well.

22 Page 13 indicates that the company has the
23 necessary wrappings for furniture. They have dollies,
24 and the interior of the truck -- again, these trucks are
25 used for their furnishing business.

1 They've got straps, on page 14, and we're just
2 providing a photo to the Commission to demonstrate that.

3 Page 15 is just an overview of one of the boxes of
4 the trucks -- this is the second box -- looking to be
5 watertight.

6 Page 16 is another photo of rear tires, and those
7 are in good operating condition.

8 Page 18_[sic] is a picture of a front tire, and in good
9 operating condition.

10 And we'll finish with page 18 as being the most
11 recent inspection on that vehicle completed, for your
12 review.

13 **MS. C. EDWARDS:** Thank you.

14 Mr. Chairman, I'm going to ask the 18 photos,
15 as identified, be entered into the record as next,
16 and entered as a composite hearing exhibit.

17 **CHAIRMAN HAMILTON:** Okay. The photographs
18 will be entered into the record, 18, as Exhibit No.
19 2.

20 [WHEREUPON, Hearing Exhibit No. 2 was
21 marked and received in evidence.]

22 **MS. C. EDWARDS:** Thank you, Mr. Chairman.

23 **BY MS. C. EDWARDS:**

24 **Q** Ms. Hipp, at the site visit, what other aspects were
25 covered with the Applicant?

1 **A** Certainly. As was indicated by Mr. Nehila, we have
2 visited with Timeless Interiors on several occasions
3 through our inspectors. Mr. Parker had indicated that
4 we had been watching them for about five years and
5 working with their owner as they developed this line of
6 business.

7 So during the inspection, obviously, we did an
8 inspection of the vehicles, and we presented the
9 photographs to you for that. We inspected their
10 warehouse area, just to see where their principal place
11 of business was, and if they planned to do any storage
12 of goods -- which they did not, at the time that we did
13 the inspection -- to review that.

14 We sat down and talked with them about their
15 Application, pointing out areas that they would need to
16 bring to your attention or correct in the Application.
17 We did point out the insurance quote and their need to
18 demonstrate to us that they had proper limits met, and
19 they did provide that to our agency.

20 We went over the Commission's requirements with
21 them, talked over different types of business lines they
22 can consider as movers, how their advertising would
23 work, the contents of their bill of lading, and then
24 lastly, worked with them on developing their tariff and
25 a template that would meet your requirements and meet

1 their business needs.

2 **Q** Ms. Hipp, were there any concerns that were brought up
3 regarding the vehicle, the equipment, the site visit?

4 **A** Not during our site visit. One of the vehicles did have
5 some damage to the front of the box. We requested that
6 that damage be repaired prior to the hearing. We were
7 provided with photographs that the damage was repaired
8 and a repair invoice for that, and that met our
9 requirement.

10 **Q** Have you reviewed the Applicant's quote for insurance?

11 **A** We did, yes.

12 **Q** And it was sufficient?

13 **A** It is. More than.

14 **Q** Ms. Hipp, does the Applicant meet the fit-willing-and-
15 able standard?

16 **A** In our opinion, they do.

17 **MS. C. EDWARDS:** Mr. Chairman, I have nothing
18 further.

19 **CHAIRMAN HAMILTON:** Thank you, very much.
20 Mr. Coble?

21 **MR. COBLE:** Nothing, other than to thank the
22 ORS staff for their kindness and help in this
23 process -- and Randall, also. Could not -- I
24 haven't been here in a few years, and everybody
25 just could not have been nicer. Thank you.

1 **CHAIRMAN HAMILTON:** Thank you, sir.

2 Commissioners?

3 **COMMISSIONER WHITFIELD:** Mr. Chairman?

4 **CHAIRMAN HAMILTON:** Commissioner Whitfield.

5 **EXAMINATION**

6 **BY COMMISSIONER WHITFIELD:**

7 **Q** One quick question, if I could, for you, Ms. Hipp. In
8 your inspection of the vehicle -- this may be a question
9 for Mr. Parker. But at pages 13 and 15, you mentioned
10 something about some damages. When I looked -- it might
11 just be a reflection from the camera, but when I look in
12 that top left corner, I see what looks like to be holes
13 at the roofline right there. Big holes. And then in
14 the other one, it looks more like a glare or reflection
15 off the camera. Is that the damage you were speaking
16 of?

17 **A** There are two vehicles that we inspected. On page 13,
18 you can see a very large hole, if you're looking from
19 the back. That is the vehicle that they made the
20 repairs to.

21 **Q** Page 13?

22 **A** Page 13. So that vehicle has been repaired and is
23 watertight, as of our discussion with the company and
24 them providing the photographs.

25 On page 15, that is the interior of the second

1 vehicle, and that interior was found to be watertight.

2 What you are getting is a glare off the flashing on the
3 roof.

4 **Q** Right.

5 **A** So we did not find that to have any holes that would
6 mean that it wasn't weatherproof.

7 **Q** I don't see any evidence of any water leakage, but you
8 can clearly -- and the one does look like glare, and the
9 other one looked like a big hole.

10 **A** Correct.

11 **Q** Two big holes.

12 **A** Correct.

13 **COMMISSIONER WHITFIELD:** Okay. Thank you for
14 clarifying that.

15 **CHAIRMAN HAMILTON:** Commissioners?

16 **COMMISSIONER FLEMING:** Mr. Chairman?

17 **CHAIRMAN HAMILTON:** Commissioner Fleming.

18 **EXAMINATION**

19 **BY COMMISSIONER FLEMING:**

20 **Q** I wanted to check -- they said they were leasing the
21 truck for the moving. Are all of their trucks for the
22 business leased?

23 **A** For the moving business, yes. The one truck will be
24 leased and they will be required to file a leasing
25 agreement in accordance with the regulations. On the

1 other vehicles used for the interior design business, I
2 don't have that information.

3 **Q** Okay. I just didn't know whether they would be
4 interchanging -- would be using multiple trucks that
5 were leased.

6 **A** The lease agreement is specific to the vehicle, and if
7 they intend to swap, they'll have to have a secondary
8 lease agreement for that second truck.

9 **Q** Thanks for the clarification.

10 **A** Sure.

11 **CHAIRMAN HAMILTON:** Any other questions of the
12 witness?

13 [No response]

14 Thank you, very much, Ms. Hipp. You may be
15 excused.

16 **WITNESS:** Thank you.

17 [WHEREUPON, the witness was excused.]

18 **VICE CHAIRMAN HALL:** Mr. Chairman?

19 **CHAIRMAN HAMILTON:** Commissioner Hall.

20 **VICE CHAIRMAN HALL:** Thank you, sir. Mr.
21 Chairman, I move that we approve the Application of
22 Timeless Interiors Movers LLC, for a Class E
23 household goods Certificate, effective immediately,
24 sir.

25 **CHAIRMAN HAMILTON:** You've heard Commissioner

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

Hall's motion. Do we have any discussion?

[No response]

All Commissioners in favor, please vote "aye"?

COMMISSIONERS: Aye.

CHAIRMAN HAMILTON: Opposed, "no"?

[No response]

Ayes have it. The Certificate is granted.

With that, we stand adjourned.

[WHEREUPON, at 10:30 a.m., the hearing in
the above-entitled matter was adjourned.]

C E R T I F I C A T E

I, Jo Elizabeth M. Wheat, CVR-CM-GNSC, Notary Public in and for the State of South Carolina, do hereby certify that the foregoing is, to the best of my skill and ability, a true and correct transcript of all the proceedings had and testimony adduced in a hearing held in the above-captioned matter before the PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA;

That the witnesses appearing during said hearing were sworn or affirmed by me to state the truth, the whole truth, and nothing but the truth;

IN WITNESS WHEREOF, I have hereunto set my hand and seal, on this the 31st day of March, 2014.


Jo Elizabeth M. Wheat, CVR-CM/M-GNSC
Hearings Reporter, PSC/SC
My Commission Expires: January 27, 2021.